



**National Delivery Plan Implementation Group**

**NATIONAL WORKSHOP**

**“MAKING IT HAPPEN”**

**HAMPDEN**

**WEDNESDAY 11 MARCH 2009**



National Delivery Plan Implementation Group

Professor Stewart Forsyth

Vice Chair

Children and Young People's Health  
Support Group

‘Welcome to the Workshop’



National Delivery Plan Implementation Group

Morgan Jamieson

National Clinical Lead for Children and  
Young People's Health in Scotland

'Overview of the National Delivery Plan'



## National Delivery Plan Implementation Group

### History and Context

- Review of Tertiary Paediatric Services (2004)
- Building a Health Service Fit for the Future (2005)
- National Steering Group (2006)
- Delivering a Healthy Future (2007)
- Better Health, Better Care (2007)
- National Delivery Plan Consultation (2008)
- Improved facilities



## National Delivery Plan Implementation Group

### Better Health Better Care

- A mutual NHS
- Improving Health
- Addressing Inequality and Disadvantage
- Early Intervention
- Accessibility, Quality and Safety



## National Delivery Plan Implementation Group

### Consultation Responses

- Broad support; appreciation of investment
- Acceptance of 'early priorities'
- Need to incorporate range of specialities
- Specific concerns about CAMHS
- Reality of workforce challenges
- Value of networks and telemedicine
- Importance of age appropriate care



## National Delivery Plan Implementation Group

### Key Themes

- 'Whole system' approach
- Importance of regional (and national) planning
- Sustainability
  - workforce
  - role of DGH
- Networking – more; integrated; enhanced
- Education and Training



## National Delivery Plan Implementation Group

### Key Challenges

- 'Whole system' approach
- Reconciling local, regional, national priorities
- Balancing secondary and tertiary care
- Value for money
- Measuring success





National Delivery Plan Implementation Group

Caroline Selkirk

Chair

National Delivery Plan Implementation  
Group

‘Implementation of the National Delivery  
Plan’



## National Delivery Plan Implementation Group

### Background

- National Steering Group completed initial services reviews 2007/08
- Resources allocated of £2/£9/£19 over three years
- Consultation completed Jun 2008
- Priorities and investment agreed for 2008/2009
- National Delivery Plan implementation Group Established – September 2008
- National Delivery Plan launched January 2009



## National Delivery Plan Implementation Group

# Outcomes from consultation

- First year service priorities endorsed
  - Children's cancer
  - Complex respiratory (CF)
  - Metabolic diseases
  - General surgery
  - Rheumatology
  - Gastroenterology (added)



## National Delivery Plan Implementation Group

# Outcomes from consultation

- Proposals on the whole supported, however some issues around:
  - The allocation of resources and how the proposed changes will be funded;
  - The accountability of the structures associated with children and young people's specialist services;
  - The challenges of successfully implementing staff training and development; and
  - How achievable some of the timescales contained within the NDP were.



## National Delivery Plan Implementation Group

### Services requiring further work include:

- Anaesthesia
- Allergy and Immunology
- Burns
- Cardiology – non interventional
- Child Protection
- Haematology – non malignant
- Neurology
- Palliative care
- Pathology
- Radiology
- Renal and urology
- Surgical sub specialties



## National Delivery Plan Implementation Group

### Progress – 2008/2009

- Investment in cancer, complex respiratory (CF), gastroenterology, general surgery, metabolic, neurology and rheumatology
- Establishment of MCNs in Child Sexual Abuse, Cancer, Cystic Fibrosis, Endocrinology, Rheumatology
- Investment in Telehealth, Education and Training, Outcomes and Infrastructure



## National Delivery Plan Implementation Group

### Progress – 2008/2009

- Framework established for developing proposals for 2009/2010.
- Carrying out review of further work required on service areas to be initiated in 2009/2010.
- Allocation letters due out in next few days.



## National Delivery Plan Implementation Group

# Key Dates

- March 2009
  - Outputs from workshop to inform process
  - Allocation letters out
- April-October 2009
  - Implementation
  - Further work on service areas
- November 2009
  - Submission of proposals for implementation in 2010/2011





National Delivery Plan Implementation Group

Professor Stewart Forsyth

Vice Chair

Children and Young People's Health  
Support Group

‘The Workshops’



## National Delivery Plan Implementation Group

### Workshops - topics

- What is currently being done well and should be maintained?
- What are the group's general views on the key issues that should be addressed?
- What needs to be done in the future?



National Delivery Plan Implementation Group

Steve Arnold and Douglas McKelvie  
Associate  
Symmetric SD Ltd

‘Commissioning Safe and Sustainable  
Specialist Services – The English  
Perspective’



## National Delivery Plan Implementation Group

Malcolm Wright

Chair

Children and Young People's Health  
Support Group

Plenary and

“The Way Forward”



## National Delivery Plan Implementation Group

# Stakeholder Involvement – Key Themes

- Well – Real desire for consultation and engagement; variety of methods used to engage; peer consultation has worked well.
- Key Issues – Effective access through education system; ensure those with complex needs are engaged; involve families and carers rather than child as symptom
- Future – Better method for complaints and feedback; use existing networks more effectively; remember they are also young people and use appropriate technology e.g. Social networking



## National Delivery Plan Implementation Group

# Role of Networks – Key Themes

- Well – Networks we have are “treasures”; philosophy is collaborative which allows networks to develop rather than develop a culture of competition.
- Key Issues – Funding (local versus regional); communication is essential; importance of IT networks; Trust is an essential component of successful networks.
- Future – Move forward with funding and communications.



## National Delivery Plan Implementation Group

# Clinical Leadership & Engagement – Key Themes

- Well – Nothing discussed.
- Key Issues – Need for targets and benchmarking; consistency and consensus on models of care; ring fenced time and support; support and representation at board level.
- Future – Education, information and support for frontline staff; national information and data systems.



## National Delivery Plan Implementation Group

### Workforce Roles, Flexibility and Skill Mix– Key Themes

- Well – Not discussed in detail.
- Key Issues – Information on workforce skills/knowledge and expertise needs to be improved; data needs to be collected on job plans/KSF teams; roles need to be defined across disciplines; currently working in silos (not team work force plan).
- Future – Team workforce plan; Scotland wide plan; standardisation of roles grades and rewards; recognition of commitment to training/time/support/mentoring.





## National Delivery Plan Implementation Group

### Patient Safety and Improvement - Key Themes

- Well – Not applicable.
- Key Issues – Feedback and education; recognise importance of adopting Global Trigger Tool and patient safety programme for .
- Future – issues around the application of the system in a paper free; benefit from national framework.



## National Delivery Plan Implementation Group

### Indicators, Outcomes and Data Management – Key Themes

- Well – Clinical involvement equals better buy in.
- Key Issues – Defining outcomes (Qualitative vs quantitative); standardising data collection methods; generic indicators versus specialisms.
- Future – Short life working group involving clinicians to develop indicators; improved communications of data available.



## National Delivery Plan Implementation Group

### Role of the DGH – Key Themes

- Well – Evolved local networks (uniformity of national practice e.g. Renal); strong general paediatric services as opposed to over specialisation (better than tertiary?).
- Key Issues – Staff interests and aspirations having a negative impact on provision of some specialities (e.g. Child Protection); risk of deskilling staff – avoided by better co-working with tertiary service.
- Future – specialist services closer to home; clear steer to health boards (what expected of DGH's?/ what support?).



## National Delivery Plan Implementation Group

### Planning, Commissioning and Ensuring Equity – Key Themes

- Well – building relationships, trust and insight across regions; opportunity to mix whole system approach with speciality approach; delivering additional resource to frontline services.
- Key Issues – Clarity over accessing funds; Lack of understanding of regional and national links; how to lever support for bids in practical terms.
- Future – Better picture of future funding; Clarity over how outcomes will be measured; ensure consistency of service development over Boards/regions and the country; better feedback to those involved.



National Delivery Plan Implementation Group

# National Delivery Plan

## ‘The Beginning’

### Have a Safe Journey Home